



## Charter Guide

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1. **Booking** - Charter boats will be made available to book on <http://www.rssailingstore.com/charterboats>
  2. Click the class of boat you would like to charter.
  3. Click the event you would like a charter boat for.
  4. If applicable, chose the rig size you would like for the event.
  5. Add to basket.
- RS AERO ONLY** – In the message section, please specify any second choice rig size. We cannot guarantee this will be available but we will do our best!
6. **Check out** – You will have to pay the full amount for the charter at this point.
  7. **Confirmation** - You will receive an email confirming your charter and receipt of payment.
  8. **Damage deposit and charter agreement** – One month before your charter you will receive an email detailing when your boat will be available and all other relevant information. This email will also prompt you to:
    - 1- Log into your RS Sailing account to verify your damage deposit payment. NO MONEY will be taken from your card at this stage.
  9. **Collection** – Once you arrive at the event please head to the RS stand where we will allocate your charter boat. You can inspect your charter boat and any present damage will be logged in your charter agreement before you esign the acceptance of the boat.
  10. **Go sailing!**
  11. **During the event** please report any damage, however small, so that we can work with you to get the boat ready for the next day of racing and ensure that the damage will not get any worse!
  12. **Return policy** – Please return your charter boat as per the returns policy. This will make the whole process smoother! An RS representative will inspect your boat and note any damage. You will then esign the returns section of the charter agreement.

If there has been damage we will assess the cost of repair and deduct the amount from your damage deposit.

Minor damage - £50



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Medium damage - £150

Major damage – up to £500

If there has been medium or major damage, the RS representative will complete a damage log and send this to [vikki@rssailing.com](mailto:vikki@rssailing.com), you will also receive a copy.

**13. Return confirmation** – You will then receive a email to confirm that your damage deposit has been returned. Alternatively, if there has been damage, you will receive an invoice of the damage and the rest of your deposit will be returned.

**14. Thank you for chartering with RS! We hope you had a great event!**

If you have any further questions please read the Charter FAQ page or email [vikki@rssailing.com](mailto:vikki@rssailing.com).